

DEVON WASTE MANAGEMENT LTD

QUALITY MANAGEMENT SYSTEM

THE QUALITY POLICY **STATEMENT**

It is the Policy of Devon Waste Management Ltd led by it's top management to ensure that customer requirements, including service, delivery and price targets are met in the most effective manner practical to the organisation.

A vital requirement of the Policy is to fully understand our customers needs and supply services in full compliance with relevant agreed specifications.

The top management of Devon Waste Management Ltd is committed to a continuous improvement programme of measures designed: -

To enhance the company's position, profile and status.
To comply with existing and emerging statutory legislation.
To improve the effectiveness of the quality management system.
And finally to improve the quality of service given to our customers.

Devon Waste Management Ltd

November 2003

Quality Manual Section 2 Page 1 of 3 Issue 5